

How to delete cookies from your web browser. (not all browsers covered)

For Internet Explorer 9 (PC):

With Internet Explorer open press the Ctrl Shift and Delete keys at the same time.

At the top of the page that opens make sure there is no check mark where it says **Preserve Favorites website data.**

Make sure the box next to **Cookies** is checked.

Leave the rest of the boxes as they are.

Click on the **Delete** button at the bottom of the page.

For Google Chrome (PC):

With Chrome open, look for the little wrench icon in the far top right corner of the page.

Click on this icon and scroll down to where it says **Options.**

On the left side of the page under Options click on **Under the Hood.**

On the page that opens at the top of the page click on **Clear Browsing Data.**

Make sure the box before **Delete cookies and other site data** is checked. Leave the rest of the boxes as they are.

At the top of the page where it says **Obliterate the following items from:** click on the drop down menu and choose "the beginning of time"

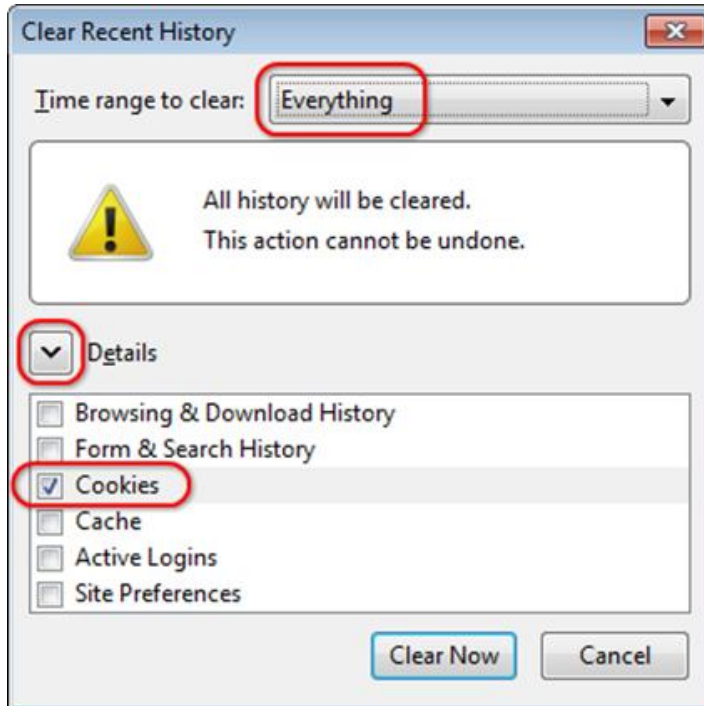
Click on the **Clear Browsing Data** button at the bottom of the page.

For Firefox (PC):

To delete all cookies stored on your computer:

1. At the top left of the Firefox window, click on the Firefox button, go over to the History menu (click on the Tools menu in Windows XP) and select Clear Recent History....
2. Set **Time range to clear** to **Everything.**
3. Click on the arrow next to **Details** to expand the list of history items.

4. Select **Cookies** and make sure that other items you want to keep are not selected.



5. Click Clear Now to clear the cookies and close the Clear Recent History window.

In Safari (Mac):

On the top left of the page click on **Safari**.
In the drop down menu select **preferences**.
On the top of the page click on the **Security** icon.
Click on the **Show Cookies** box.
Click on the **Remove All** box at the bottom of the page.
After the confirmation message click on **Remove**
Click on **Done**